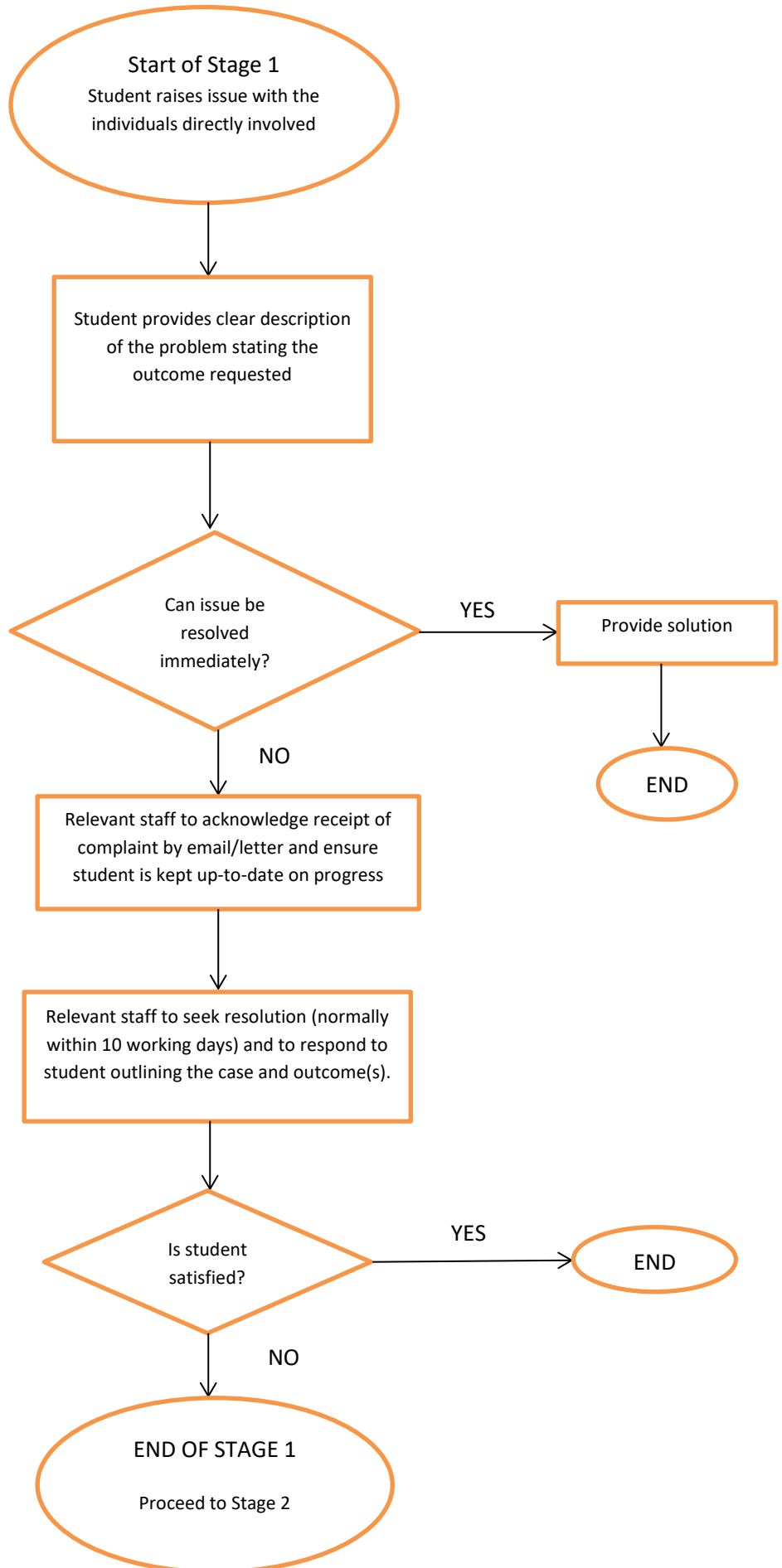


# Student Complaints Procedure

## STAGE 1 (Early Resolution)



## STAGE 2 (Formal Complaints Stage)

